

Richard N. Edelen – CQA, CQE, CQM

Director of Quality, Ameritube LLC



Richard Edelen joined Ameritube as Director of Quality in February 2010. He is responsible for maximizing quality, efficiency, and customer satisfaction throughout the company. His primary focus is on driving lean practices into the company's day-to-day processes and across its operations. Richard will be accountable for improving the efficiency and execution in all quality management systems and processes within Ameritube global operations, along with meeting NQA requirements and exceeding customer expectations.

His initial goal will be to provide leadership for the quality and operation groups in addition to identifying best practices. In addition, Richard will also identify, design, educate, and implement standardized processes to achieve improved quality, metrics and operational excellence, including collaborating with suppliers and customers to accomplish mutual objectives. The ultimate goal is to meet NQA requirements and exceed customer expectations.

Prior to joining the company, Richard has spent 40 years in various industries, including the design and manufacturing of air cooled as well as shell & tube heat exchangers and pressure vessels. The past 30 years he has managed and directed quality, engineering, and operations activities for The Babcock & Wilcox Co., Voss Finned Tube, ECODYNE – MRM, and AstroCosmos Metallurgical; world leaders in process equipment designed and constructed of stainless steel, copper, titanium, zirconium, tantalum, niobium and nickel alloys.

Richard has led quality, engineering and manufacturing certification efforts to various Standards and Codes such as: ASME Section VIII Div 1, National Board "R", TEMA, API-661, ASME B31-1, ASME B31.3, TEMA, EU Pressure Equipment Directive (PED), Chinese Safety Quality License, and ISO 9001 Quality Management Systems.

He has completed training in Six Sigma, Kaizen, 5S, Value Stream/Process Mapping and ISO 9001 Quality Management System Lead Auditor.

He holds a Master's degree in Business Management from Ashland University a Bachelor's degree in Mechanical Technology and an Associate's Degree in Applied Science from The University of Akron.

Additionally, Richard holds three professional certifications from the American Society of Quality as a Certified Quality Auditor (CQA), Certified Quality Engineer (CQE) and Certified Quality Manager and Organization Excellence (CQM). Richard is also a senior member of the American Society of Quality.